



Community Care

Pricing Schedule 1st July 2019

At Port Stephens Veterans & Citizens Community Care we are dedicated in meeting the needs of our local Community by providing a service that promotes wellness and enablement to our consumers. We understand the needs of the Community and tailor our services to meet those needs through a model of Individual Care Management. We have a team of dedicated, caring staff who are focussed on best practice outcomes for our consumers. As a Not for Profit Organisation we have been serving our Community for over 35 years with our profits going back into services which support our local Aged Community. We hope that you choose PSVCAC to be your Home Care Provider of Choice

Care Funding

The rates of available Home Care Package Funding as at 1-7-2019 and provided by the Australian Government is as follows;

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care package funding	Annual	\$8,750	\$15,250	\$33,500	\$50,750
Home Care package funding	Per fortnight	\$335	\$590	\$1,290	\$1960
Basic Daily Fee paid by you	Per fortnight				

Note: you may be required to contribute to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Care Fee. The Income Tested Fee is assessed by the Government based on your income assets assessment and is required to be charged by all providers of Home Care Packages. The Basic Daily Care Fee is a contribution paid by consumers if they wish to increase their service over and above the funding available their approved package.

Care Management

<i>Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identify in your Care Plan.</i>					
Approach to Care Management		Care Management fee includes the cost of completing and reviewing your home care agreement and care plan, coordination and scheduling of services, ensuring your care plan is aligned with other supports, providing a point of contact for you or your support network, ensuring the care you receive is respectful of your culture and identifying and addressing risks to your safety. Care Management can be provided face to face or via phone or email.			
		Level 1	Level 2	Level 3	Level 4
Fully Managed by provider	Per Fortnight	\$72.00	\$160.00	\$225.00	\$285.00
Fully Managed by Provider	Approx. number of hours per fortnight	1	3	4	5
Self -Managed by you	Per fortnight	N/A	N/A	N/A	N/A
Self-Managed by you	Appro Approx. no. hours per fortnight	N/A	N/A	N/A	N/A

Care Management hours are approximate. If you require additional Care Management hours an hourly rate equivalent to the common service fee schedule will be charged. This will be negotiated with each consumer.

Common Services

Price for Common Services	How the provider delivers services	Standard Hours \$	Non Standard Hours \$	Saturday \$	Sunday \$	Public Holiday \$
Personal Care (Per hour)	PSVCAC provides employed staff	\$45.00	\$52.00	\$68.00	\$80.00	\$68.00
Nursing - Registered Nurse (Per Hour)	PSVCAC provides employed staff	\$70.00	\$82.00	\$105.00	\$125.00	\$105.00
Cleaning & Household Tasks (Per Hour)	PSVCAC provides employed staff	\$45.00	\$52.00	\$68.00	\$80.00	\$68.00
Light Gardening (Per Hour)	PSVCAC provides employed staff	\$45.00	\$52.00	\$68.00	\$80.00	\$68.00
In Home Respite (Per Hour)	PSVCAC provides employed staff	\$45.00	\$52.00	\$68.00	\$80.00	\$68.00

Note: Our standard hours are between 6am and 6pm. Light Gardening does not include fees for any Rubbish disposal. Tip fees will be charged at actual costs to client. PSVCAC Community Care provide a range of services including welfare checks, social support, meal preparation and transports. These services will be charged at the hourly rate for personal care shown in the common services table above.

Other Costs

Other Costs		Level 1	Level 2	Level 3	Level4
Approach to Package Management		Package Management is the ongoing administration and organisation activities associated with ensuring the smooth delivery and management of a home care package. It includes the cost for preparing monthly statements, managing package funds; and compliance and quality assurance required to meet Home Care Package legislation.			
Package Management	Per Fortnight	\$45.00	\$75.00	\$170.00	\$255.00
Maximum exit amount	Max. Total	PSVCAC do not charge an exit fee			
Staff travel costs to visit you	Per Km	\$1.10			
Separate costs when you want to receive services from a different provider		Yes	PSVCAC offer coordination services. If the client chooses an external provider to support them with services under their package there will be a nominal fee of \$15 per invoice processed for payment		

Cancellations: We ask that all cancellations be advised to us by 5pm the day before the scheduled service or a cancellation fee equivalent to the service or one hour of service may apply. PSVCAC do not charge Km for travel to clients. If transport required a Km rate will be charged at \$1.10 per Km. Any additional charges for goods and services required to meet your ongoing care or charges not covered in the above rates will be charged as negotiated.

Port Stephens Veterans & Citizens Community Services provides DVA Nursing services for all eligible consumers free of charge. Funding is provided by the Department of Veterans Affairs. We can also provide Social Support (group), Social Support (individual) and Domestic Assistance through the Commonwealth Home Support Program Funding (CHSP). A minimum contribution applies to all eligible CHSP Consumers.

Private Services

If you are not eligible or are on the waitlist for a Home Care Package we can provide you with private services suitable to meet your needs. The following standard rates will apply;

Price for Common Services	How the provider delivers services	Standard Hours \$	Saturday \$	Sunday \$	Public Holiday \$
Personal Care (Per hour)	PSVCAC provides employed staff	\$42.90	\$55.00	\$64.90	\$107.25
Nursing - Registered Nurse (Per Hour)	PSVCAC provides employed staff	\$70.40	\$100.10	\$114.40	\$123.20
Cleaning Maintenance & Transport (Per Hour)	PSVCAC provides employed staff	\$38.50	\$47.30	\$53.90	\$95.70

Note: Prices for private services are reviewed and subject to change annually. Consumers will be notified in writing of these changes. The rates above are GST Inclusive.

